



**ZERO BACKLOG CERTIFICATION**

*Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2008, and for Other Purposes*

I, **FLORDELIZA N. TEJANO**, Filipino, of legal age, General Manager C, of the Manaoag Water District, the person responsible and accountable in ensuring compliance with Section 1, Rule VI of the IRR of R.A. 11032, the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The **MANAOAG WATER DISTRICT** adhere to the responsibility to render fast, efficient, convenient, reliable service
- 2) The **MANAOAG WATER DISTRICT** does not have unacted upon/pending transaction exceeding the prescribed processing time as indicated on the Citizen's Charter
- 3) All the services/transactions are processed within the prescribed processing time set under R.A. 11032

This certification is being issued to attest to the fact that the agency has no backlog transactions for the covered the period.

**IN WITNESS THEREOF**, I have hereunto set my hand this DEC 22 2023, \_\_\_\_\_  
in Manaoag, Pangasinan, Philippines.

  
**FLORDELIZA N. TEJANO**  
General Manager C

SUBSCRIBED AND SWORN TO BEFORE ME  
THIS 22ND DAY OF DECEMBER 2023  
AT MANAOAG, PANGASINAN

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**ATTY. EDGARDO Y. PASCUAL**  
NOTARY PUBLIC  
UNTIL DECEMBER 31, 2023  
COMMISSION SERIAL NO. U-16-22/JULY 4, 2023  
SC ROLL OF ATTY'S no. 40722  
IBP no. 294969 -02/10/2023- DAGUPAN CITY  
PTR NO. 0012096- 01/03/2023- Manaoag, Pang.  
SOLE Compliance no. VII-0024516-Dec 12, 2022